

ORDER BY MAIL

TO PROCESS YOUR ORDER QUICKLY AND ACCURATELY BE SURE YOU:

1. Use the enclosed order form.
 2. Correct your preprinted name & address if necessary.
 3. Type or print clearly and fill in all requested information.
 4. Include the item number for each product ordered.
 5. If you need additional space, photocopy the order form or use a blank sheet of paper.
 6. Include your daytime phone number, in case we have to contact you about your order.
 7. Add the appropriate shipping & handling charges.
 8. Enclose your check or money order. *Make checks payable to Harbor Freight.*
 9. If using a credit card, the card holder **must** sign the order form in the space provided.
- Please be sure to provide the complete credit card number and expiration date.

HOW TO OPEN AN ACCOUNT

Purchase orders are accepted from approved companies, institutions, schools, government agencies, and organizations. Open account billing can be established with a satisfactory Dun & Bradstreet rating. Government agencies, cities, states, counties, public schools are automatically approved. If you qualify to be automatically approved, we will need you to fax or mail your first purchase order to us so we can assign an account number to your company. Members of: Camarillo Chamber of Commerce; Greater Lexington, KY, Chamber of Commerce.

INTERNATIONAL ORDERS:

We ship anywhere in the world! Call 1-805-388-3000 for details.

HEARING AND SPEECH IMPAIRED

Customers with TTY equipment may call from 5 AM to 10 PM (Eastern Time) 1-800-815-8001

PRICES AND PRODUCTS

Although we make every effort to assure that our prices and products are advertised as accurately as possible, we are only human and in the event an error is made, we reserve the right to correct it. **Low price guarantee** - we will beat any competitor's delivered price within one year from the date of purchase - even if it's an advertised special! Some items require assembly. Contact customer service for detailed product information.

CUSTOMER SATISFACTION

Our Customer Satisfaction Department is open Monday thru Friday from 9:00 AM - 5:30 PM (Eastern Time). For your convenience the following toll free number is provided: **800-444-3353**. Any generator returned for any reason after the 30-day satisfaction guarantee period will be subject to a 20% restocking charge and must be returned freight prepaid.

MAILING LISTS

We occasionally make our customer list available to carefully screened companies and organizations whose products and activities might be of interest to you. If you'd rather not get these mailings, please copy the entire preprinted address portion of your order form, including your customer number located above your name. Send to: **Mailing List Manager, 3491 Mission Oaks Blvd., Camarillo, CA 93011-6010**.

GUARANTEE

All items are guaranteed to be as described and illustrated. If for any reason you are not satisfied with any item purchased, you may return the insured product within 30 days for a full refund or replacement, whichever you prefer.

Shipping and handling are non-refundable. Central Flex, Central Forge, Central Hydraulics, Central Machinery, Central Pneumatic, Centech, Chicago Electric, Drill Master, Pittsburgh, and Pittsburgh Forge are registered trademarks and do not designate geographic origin. References: (a) Union Bank, Airport Office, Los Angeles, CA (b) Dun & Bradstreet.

**GENERATOR RETURNS

Any generator returned for any reason after the 30-day satisfaction guarantee period will be subject to a 20% restocking charge and must be returned freight prepaid.



ORDER BY PHONE

1-800-423-2567

YOU CAN CHARGE YOUR ORDER TO YOUR DISCOVER NETWORK CARD, MASTERCARD, VISA OR AMERICAN EXPRESS/OPTIMA.



ORDERS BEING CHARGED TO CREDIT CARDS OR PREAPPROVED "OPEN CREDIT" ACCOUNTS CAN BE TRANSMITTED 24 HOURS A DAY TO OUR FAX NUMBER:

FAX NUMBER (800) 905-5220

ORDER DESK HOURS: 7 days a week, 24 hours a day

TO ENSURE YOUR ORDER IS PROCESSED QUICKLY:

1. Give your customer I.D. number to the order taker. The number is above your name and address on the order form and on the back cover of the catalog.
2. To avoid errors we suggest you fill out the order form before you call.
3. Have your credit card number and expiration date ready.
4. Our order taker will take it from there.

SHIPPING INFORMATION

- (a) Please enter shipping charges from the table on the order form.
 - (b) Items marked "\$ Overweight Item" subject to additional \$75 freight charge per Over weight item. Customers are responsible for all lift gate charges when shipped by truck line.
 - (c) **All orders shipped to Alaska, Hawaii, Puerto Rico, Guam, and Virgin Islands** will be charged actual 4th class Parcel Post charges. If paying by check, please add 25% of the sub-total to cover Parcel Post charges and add to line 4 of the order form. We will refund or bill you for any difference between the 25% and actual Parcel Post charges. If paying by credit card, you will be charged actual Parcel Post charges. Items over 70 lbs. or oversize, which are too large or too heavy to be shipped Parcel Post, will be shipped freight collect by truck. You will pay the trucking company directly for the freight charges at the time of delivery. We have arranged special discounted rates with freight companies at savings to you of up to 65% from normal shipping charges. Call Customer Satisfaction at 800-444-3353 for approximate shipping charges. We must have a daytime phone number on your order for the freight company to arrange delivery. Customers may use freight forwarders with normal shipping charges from Harbor Freight to the freight forwarder.
 - (d) Freight charges subject to change without notice.
2. On this sale: NO C. O. D.'s. We will accept company checks, personal checks, Visa, MasterCard, American Express/Optima, or Discover Network Card (with card number, expiration date and signature). **DO NOT SEND CASH!**
 3. ORDERS WILL BE PROCESSED WITHIN 48 HOURS and be shipped via FedEx, Parcel Post or Truckline. Any item out of stock and under \$10.00 will be cancelled off your order and will need to be reordered at a later date.

DUPLICATE MAILINGS

If you're receiving duplicates of our catalog, send us a copy of the preprinted address portion of your order form. Be sure to include your customer number located above your name. Indicate the correct mailing address to be used for future catalogs. Send to: **Mailing List Manager, 3491 Mission Oaks Blvd., Camarillo, CA 93011-6010**. Or you may call our customer representative and tell them your name and/or customer number. We'll correct the situation.

*LASER PRODUCTS

DANGER: LASER RADIATION. AVOID DIRECT EYE EXPOSURE. Max. Output: <5 mW. This product complies with 21 CFR 1040.10 and 1040.11.

