

HARBOR FREIGHT TOOLS

Quality Tools at Ridiculously Low Prices

ORDER BY PHONE: 1-800-423-2567 24 hours a day, 7 days a week

1. Provide your customer ID This number can be found on the back cover of your flyer.
2. We suggest filling out the order form before calling.
3. Have your credit card ready.

Fax: 1-805-482-1203

TTY: 1-800-815-8001 Monday thru Friday, 6am to 4pm (PT)

DELIVERY TIMES

1. Orders are processed within 48 hours and shipped via FedEx, Parcel Post or truck line. Delivery times are expected, not guaranteed.
 - Standard: 3–7 Business Days
 - Express: Second Business Day
 - Premium: Next Business Day
2. Weather delays and other circumstances may impact delivery time. Estimated arrival dates are not guaranteed.

PRICES AND PRODUCTS

Low price guarantee—we will beat any competitor's delivered price within one year from the date of purchase—even if it's an advertised special! Although we make every effort to assure that our prices and products are advertised as accurately as possible, in the event an error is made, we reserve the right to correct it. Some items require assembly. For technical product advice, call **1-888-866-5797**, Monday thru Friday, 7am to 4pm (PT).

PAYMENT INFORMATION

We accept business and personal checks, Visa, MasterCard, American Express or Discover. 

We do not accept C.O.D.s. **Please do not send cash.**

WARRANTY

If for any reason you are not satisfied with an item purchased from Harbor Freight Tools, you may return the product within 90 days of the invoice date for a full refund or replacement, whichever you prefer. Shipping and handling are non-refundable. A 20% restocking fee may apply.

MAILING LIST

To join our mailing, email us at update@harborfreight.com, or call Customer Service at the number below. To update your information or unsubscribe, please copy the entire preprinted address portion of your flyer, including your customer number located above your name. Send to: **Customer Service, P.O. Box 6010, Camarillo, CA 93011-6010**. We may make our customer list available to carefully screened companies and organizations whose products and activities might be of interest to you.

CUSTOMER SERVICE 1-800-444-3353

Our **Customer Service** team is available Monday thru Saturday, 5am to 9pm (PT), Sunday, 6am to 6pm (PT).

SECURITY AND PRIVACY

When you provide Harbor Freight Tools with personally identifiable information, including, but not limited to, your name, street address, telephone number, credit card information, and your email address (collectively, "Personal Information"), you are consenting to the manner in which Harbor Freight will collect, use, disclose and otherwise manage your Personal Information in accordance with Harbor Freight's published Security and Privacy terms and conditions which can be accessed online at <http://www.harborfreight.com/security-and-privacy.html>.



TERMS AND CONDITIONS

Terms and conditions as set forth on HarborFreight.com apply to your order.

ORDER BY MAIL

1. Use the enclosed order form.
2. Print clearly and fill in all requested information. Be sure you provide a phone number in case we need to contact you about your order.
3. Include the item number for each product ordered.
4. If you need additional space, please attach a separate sheet of paper.
5. If paying by check or money order, make payable to: Harbor Freight.
6. If paying by credit card, the card holder **must sign the order form** in the space provided.

SHIPPING INFORMATION

1. Harbor Freight Tools cannot ship to APO or FPO addresses due to postal regulations.
Guidelines for shipping to P.O. Box addresses:
 - Maximum weight for packages shipped within the 48 contiguous states is 8 lbs.
 - Maximum weight for packages shipped to AK, HI or GU is 70 lbs.
2. **Orders to Alaska, Hawaii and Guam** are shipped 4th Class Parcel Post. These deliveries will take longer.
3. **Overweight items** shipped via freight are subject to additional charges per overweight item. Customers are responsible for all lift-gate charges when shipped by truck when:
 - over 150 lbs. in the contiguous states
 - over 70 lbs. outside of the contiguous states
4. **Oversized items** are subject to additional freight charges.
 - Girth over 130 inches
Girth = (width + height) x 2 + length
 - Example: An item is 15l x 10w x 5h
 $(10 + 5) * 2 + 15 = 45$ Girth
5. **\$6.99 Standard ground flat-rate** shipping includes free handling and insurance.
6. **International Orders:** Currently, we offer shipping to  Canada and  Australia only.
7. For assistance with calculating your shipping charges, call our Sales Team at **1-805-388-3000**, Monday thru Friday, 6am to 4pm (PT).
8. **Restricted items:** Gas powered, explosive, battery operated, or items that contain hazardous materials (e.g. drills, generators, engines, spray paint) cannot be shipped via FedEx Air (Air Express or First Class Parcel Post). Prior to sale, gas powered items are tested for functionality using a small amount of fuel. Residual fuel poses potential risks during air transport and is therefore prohibited due to airline regulations.
9. Any item out of stock and under \$10.00 will be cancelled from your order and will need to be reordered at a later date.
10. Freight charges are subject to change without notice.

RETURNS

- Proof of purchase is required for all returns and exchanges.
- Merchandise may be returned within 90 days of purchase for a refund or exchange in the original tender; check and debit card purchases may be refunded in cash.
- If returning in-store, a valid government ID must be presented at the time of return.
- If returning in-store, items cannot contain flammable liquids, gases or hazardous materials for safety reasons. Due to safety hazards, these items cannot be returned via mail even if the item was drained of these materials.
- Shipping and handling charges are not refundable.
- Items may be subject to a 20% restocking fee.
- The Store Manager has the right to refuse the return of any item, at any time, for any reason.
- For online and phone orders:
 - If returning in-store, please provide a proof of purchase. If you do not have a proof of purchase, please obtain a Return Authorization by contacting Customer Service at **1-800-444-3353**, Monday thru Saturday, 5am to 9pm (PT), and Sunday, 6am to 6pm (PT). Please provide your name, order number and a brief description of the reason(s) for the return.
 - If returning by mail, please obtain a Return Authorization as outlined above.

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Call: 1-800-432-2567 24 hours a day
 Fax: 1-805-482-1203

Mail: Sales Dept., P.O. Box 6010 Camarillo, CA 93011-6010
 Online: HarborFreight.com

ORDER FORM

BILL TO:

Name: _____

Address 1: _____

Address 2: _____

City: _____ State: _____ Zip: _____

Phone Number () - _____

eMail: _____

SHIP TO: (If different from the left)

Name: _____

Address 1: _____

Address 2: _____

City: _____ State: _____ Zip: _____

Phone Number: () - _____

Where are we shipping to? Residence Business
 (Please select one)

PAYMENT INFORMATION:

Check or Money Order (No cash or C.O.D. accepted)

Harbor Freight Gift Card Redemption

Gift Card # _____

Gift Card Pin # _____

Visa MasterCard Discover American Express

Credit Card Number _____

Expiration Date _____ / _____
 Month Year

X _____
 Signature

Item/Lot Number	Quantity	Description	Coupon Code (If applicable)	Price \$	Subtotal \$
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11		Harbor Freight Gift Card Purchase (Please select all that apply)			
		<input type="checkbox"/> \$10 Qty. _____ <input type="checkbox"/> \$25 Qty. _____ <input type="checkbox"/> \$50 Qty. _____			
		<input type="checkbox"/> \$75 Qty. _____ <input type="checkbox"/> \$100 Qty. _____ <input type="checkbox"/> \$200 Qty. _____			
12		Inside Track Club (ITC) (Please select one)			
		<input type="checkbox"/> \$29.99/1-Year Membership <input type="checkbox"/> \$44.99/2-Year Membership			
13		ITC Membership sales tax for: CA, NE, NM, NY, SD, UT, WI, WV			
For additional space, please attach a separate piece of paper.				TOTAL: \$	

For orders shipped to all states except: AK, DE, HI, MT, NH, OR, DC, VT, GU	State Sales Tax (See information on the left)	
Standard ground shipping <input type="checkbox"/> \$6.99 Overweight/Oversized shipping <input type="checkbox"/> See Page 1	Shipping Charges (See shipping information on the left)	
For orders shipped to all states except: AL, AK, AZ, CA, CO, DE, DC, FL, HI, ID, IA, MD, MA, ME, MO, MT, NH, OK, OR, UT, VT, VA, WY	Shipping Sales Tax (See information on the left)	
THANK YOU FOR YOUR ORDER	GRAND TOTAL: \$	